



Human Services Needs Assessment

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Presentation Structure

- Introduction
- Assumptions/caveats
- Review of select data elements
- Recommendations
- Board feedback



Strategic Plan Alignment

Safety & Well-being Goal #1:

Nurture a safe and healthy community.

- 1.1 Support community safety through highly responsive services*
- 1.2 Enhance and develop human services initiatives to assist community in accessing existing resources*

Resilient, Equitable and Engaged Community Goal #2:

Design programs and services that promote an equitable, engaged and climate-resilient community.

- 2.3 Foster community partnerships and engagement around county priorities*

Quality of Life Goal #4:

Encourage a vibrant community with economic and recreational opportunities that serve all community members.

- 4.3 Implement Housing Albemarle*



Human Services Needs Assessments

- Used to understand needs in the community
- Used to track changes over time
- Used to recognize emerging trends
- Can be targeted or broad
- Can be one-time or regularly scheduled



Avoid Re-inventing the Wheel

- Orange Dot Report – PVCC/Ridge Schuyler/UVA
- Local equity profiles – Center for Community Partnerships
- ALICE Reports – United Way
- Census Data – Weldon Cooper Center
- Stepping Stones – Center for Community Partnerships
- Regional Criminal Justice Planner
- Charlottesville Area Alliance
- Blue Ridge Area Coalition for the Homeless
- Experts we know:
 - Stakeholders & collaborating partners
 - Our staff!



Bottom Line

- Internal & external providers report that their consumers have **more complex needs** and **higher acuity of need** that tax available resources
- Need is not distributed evenly throughout the county population
- Many households struggling to make ends meet
- More people experiencing depression or anxiety



Making Ends Meet

- Overall poverty rate of 8.8% (~10,415 people)
 - 6.8% of children live in poverty
 - 7.4% of seniors live in poverty
 - *Family of 4 = \$32,980*
- Orange Dot Report for 2024 identified 5,010/18% families that did not have sufficient income to make ends meet
 - *Baseline minimum income = \$63,321.53*
- United Way's 2025 ALICE report identified 15,416 households of concern
 - *Household survival budget for family of 4: \$88,848*
 - *Add cost of childcare: \$108,528*



Need By Data by District 2024

Jack Jouett District

Total households: 5,594
ALICE households: 41.3%/2,313
Poverty: 13.4%/753
TOTAL of concern: 3,066/55%

Samuel Miller District

Total households: 7,300
ALICE households: 24.8%/1,815
Poverty: 6.9%/503
TOTAL of concern: 2,318/31.7%

Rio District

Total households: 9,117
ALICE households: 27%/2,464
Poverty: 10.1%/920
TOTAL of concern: 3,384/37%

Scottsville District

Total households: 7,990
ALICE households: 24.6%/1,969
Poverty: 8.4%/671
Total of concern: 2,640/33%

Rivanna District

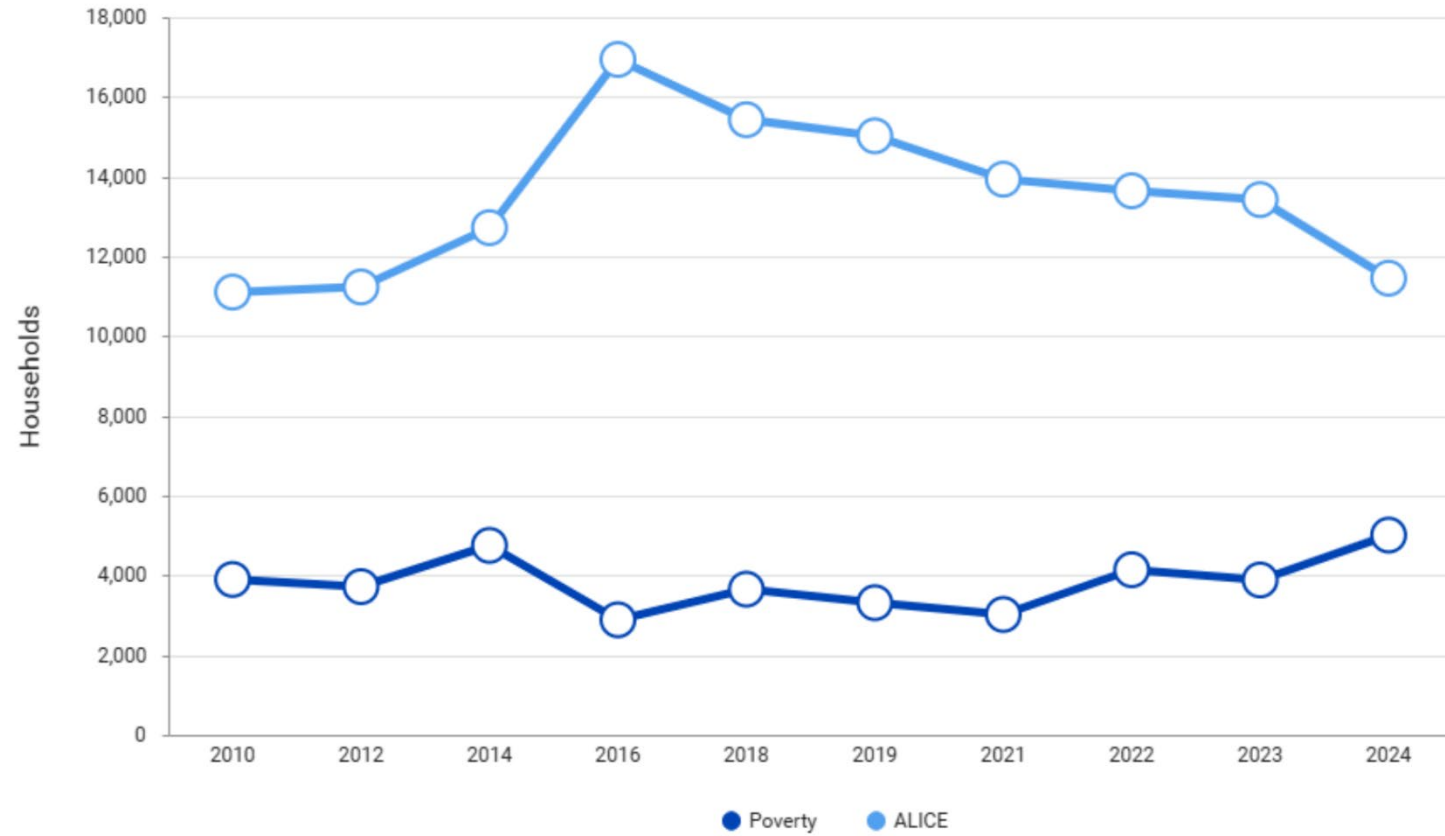
Total households: 7,974
ALICE households: 22.1%/1,764
Poverty: 3.4%/273
TOTAL of concern: 2,037/25.5%

White Hall District

Total households: 7,577
ALICE households: 18.4%/1,394
Poverty: 7.6%/577
Total of concern: 1,971/26%



Number of Households, Albemarle County, Virginia, 2024



Sources: ALICE Threshold, 2010-2024; American Community Survey, 2010-2024





Food Insecurity

- **Feeding America 2025**
10.5% or 11,860 people experience food insecurity
- **Blue Ridge Area Food Bank**
338,411 visits through April FY2026
203,817 visits FY2025
- **Loaves & Fishes**
11,174 visits in FY2025, nearly doubled since 2022

YEAR	SNAP Beneficiaries
2021	7,463
2022	8,350
2023	9,135
2024	9,607
2025	8,975



Health & Well-Being

- **Average life expectancy – 82 years**
- **American Human Development Index score – 7.3**
- **People with disabilities – 11.4%**
- **People under 65 with disabilities – 6.5%**
- **People without health insurance – 5.8%**
- **People under 65 without health insurance – 7%**



Health & Well-Being



Top 3 Health Priorities of the 2025 Community Health Assessment

1) Chronic Health Conditions: Obesity & Mental Health

Mental health, especially, came up again and again – residents want local, community-based services and safe places to connect and feel heard.

2) Healthcare Access

2) Social Drivers of Health: Healthy Food, Economic Stability, Transportation

Residents told us they need access to healthy food, reliable transportation, and enough income to cover basics like housing and healthcare.



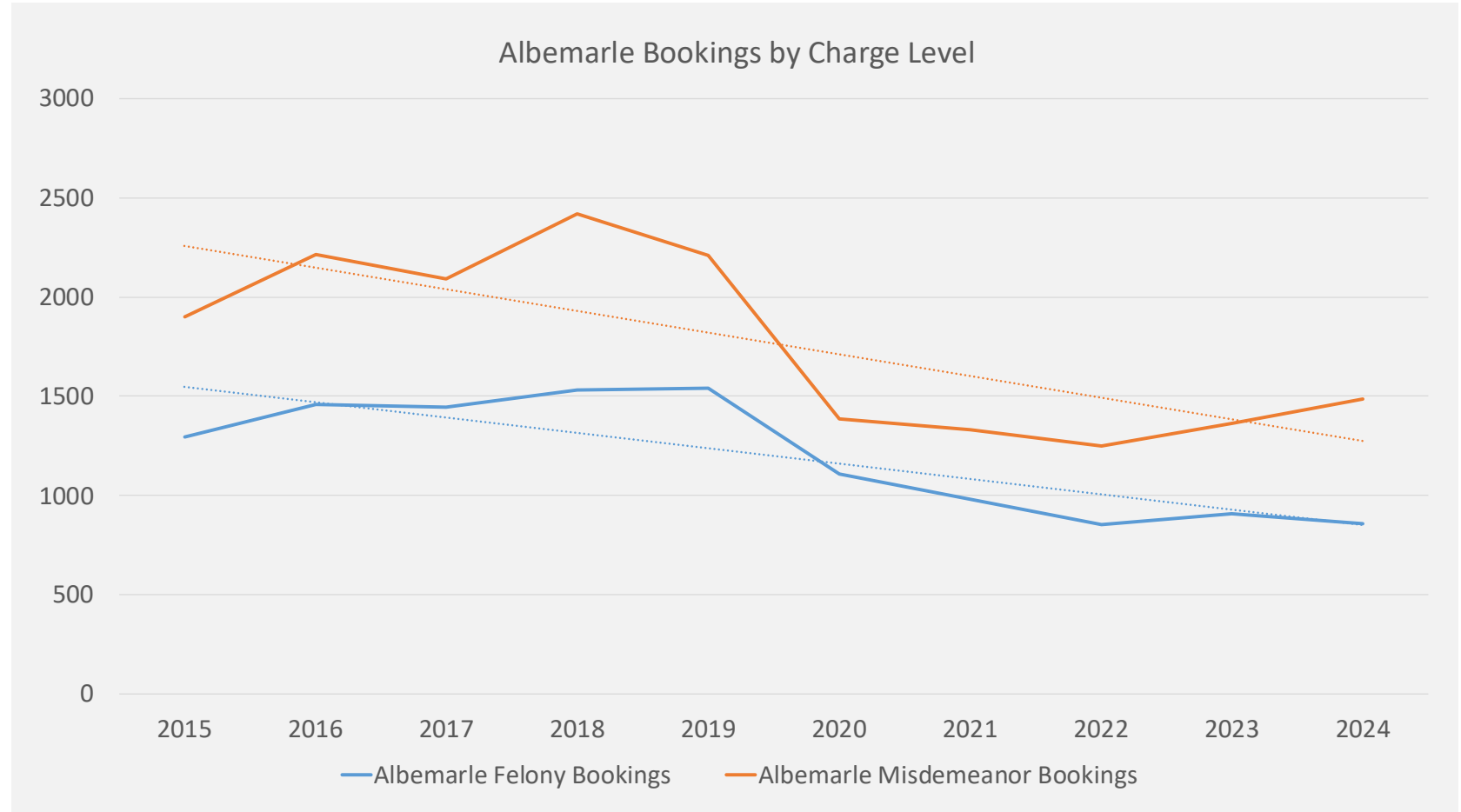
Health & Well-Being

	Medicaid Beneficiaries	Referrals to CPS	Children in Foster Care	Referrals to APS	Kindergarten Readiness
2021	16,605	406	75	494	
2022	18,848	471	81	413	
2023	20,847	870	73	429	
2024	21,761	1,161	75	481	55%
2025	19,311	1,280	88	567	59%



Criminal Justice

- 18.52% reduction in property and personal crime over last decade
- 28.15% reduction in arrests in same period
- 44% reduction in ACRJ bed days





Homelessness

Point in Time Count

Emergency Housing

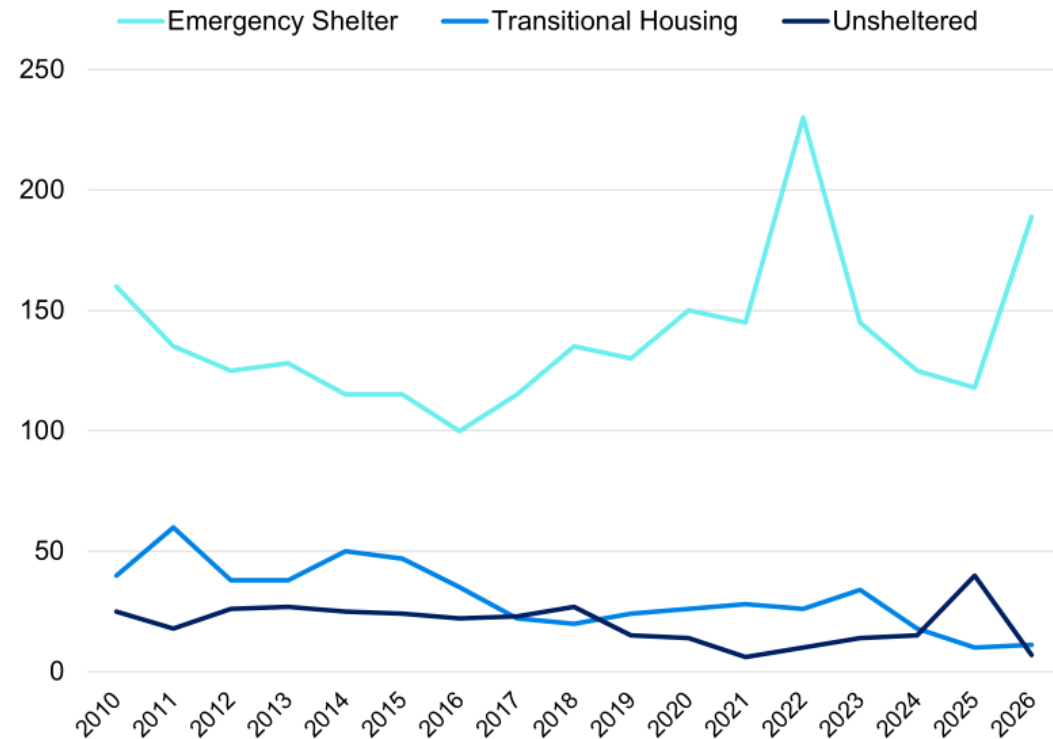
A facility that provides temporary, often overnight, housing for individuals and families experiencing homelessness.

Transitional Housing

Designed to provide homeless individuals and families with the interim stability and support to successfully move to and maintain permanent housing.

Unsheltered

Individuals who do not regularly access shelters or transitional housing programs, instead sleeping in places not meant for human habitation.





Homelessness

WHERE ARE OUR UNSHELTERED FROM: A DETAILED LOOK (2025)



68% or 107 people on the By-Name List identify Charlottesville as the place of their Last Permanent Address



25.5% or 40 people on the By-Name List identify Albemarle County as the place of their Last Permanent Address



Housing

- 16% of ALL homeowners pay more than 30% of household income on housing
- 48% of renters pay more than 30% of their income on housing costs
- Half pay more than 50% monthly income on housing
- Projected to need 10,070 affordable units in region to meet demand by 2040

2026 Median Listing Price	2026 Median Sales Price	2026 Median Rent
\$630,000	\$554,083	\$2,200



Mental Health

- 1,600 unique clients of HART in last 3 years
- 26.5% of community members identified with depressive disorder in 2024
- 797 self-harm related emergency rooms visits
- 196 emergency custody orders
- 17% of 12-17 year olds experienced at least one depressive episode
- More poor mental health days



Navigation/Connection Needs

- Our systems of care are complex
- Helping people get connected to the service they need can help prevent a bigger need
- Concerns expressed by stakeholders and internal providers
 - Fire Rescue contacts
 - Behavioral health system consumers
 - Seniors & DSS customers



Recommendations

- **Prioritize services that serve the most vulnerable members of our community:**
 - **Housing instability & homelessness**
 - **Households with children 5 or under experiencing poverty**
 - **Households with seniors over 65 experiencing poverty**
 - **Households with individuals with disabilities or medical vulnerability experiencing poverty**
- **Prioritize funding for programs that provide basic needs including food and shelter**
- **Prioritize funding for organizations providing direct services**
- **Prioritize funding for organizations providing community-based mental health supports:**
 - **Counseling**
 - **Case management**
 - **Peer support**
 - **Groups**
 - **Navigation**
- **Continue to explore flexible, multi-disciplinary problem-solving teams such as HART to avoid deep-end expenses and improve well-being**



Thank you!